

Delivery Policy

Order Processing Time:

Orders are processed within **3-7 business days** from the date of purchase. Times may vary depending on the nature of the product or service.

Delivery Methods:

Various delivery methods, including **standard shipping (3-7 days) all across Bangladesh, express shipping (1-2 days) only inside Dhaka** depending on the nature of the product.

Shipping Addresses:

It is the **responsibility of the customer** to provide accurate and complete shipping information.

We are not responsible for items delivered to incorrect addresses provided.

Shipping Restrictions:

Some products or services may have shipping restrictions based on geographic location or local regulations. **Customers are responsible** for checking and complying with these restrictions before placing an order.

Delivery & Order Confirmation:

All orders will be confirmed only after the **delivery fee has been paid in advance**. Upon the payment customers will receive a confirmation email with relevant details, including invoice, tracking information (if applicable).

Shipping Delays:

While we strive to meet all delivery timelines, unforeseen circumstances such as **weather conditions, customs delays, or other external factors may cause delays**. We appreciate your understanding in such situations.

Returns Due to Non-Delivery:

If a product is returned to us due to non-delivery (e.g., incorrect address provided), the **customer will be responsible for any additional shipping charges**.

Contact Information:

If you have any questions regarding your order or our delivery policy, please contact our customer service team at **reoinipiercingsfeedback@gmail.com** or **01349345405**